Voatz

Instructions

2024 AAHOA Elections

Technical questions? Contact us at:
support@voatzsupport.zendesk.com

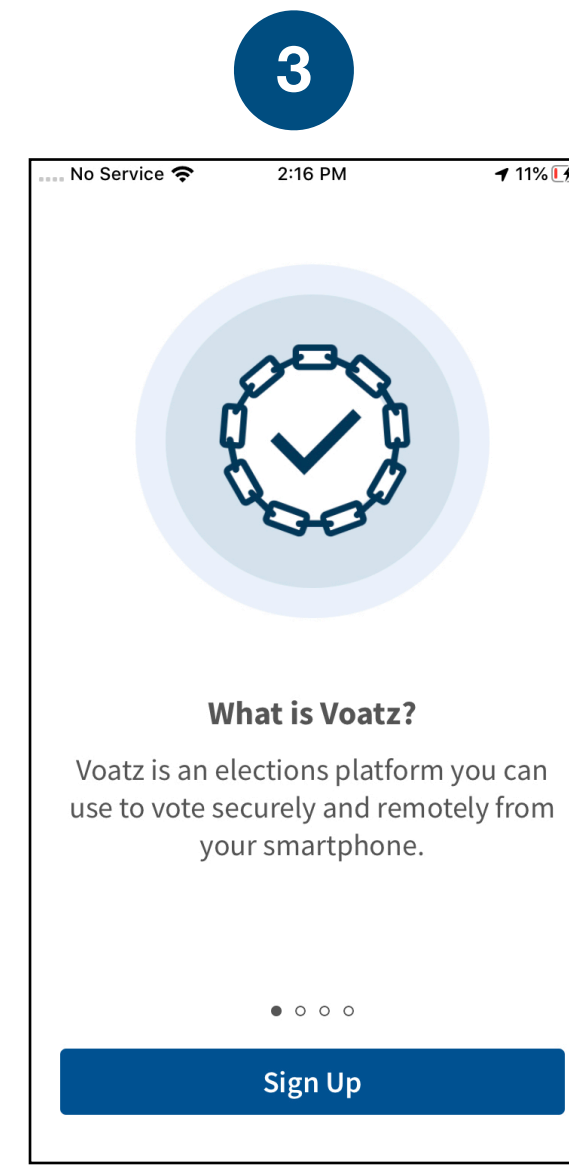To expedite the process, please include your name, jurisdiction/county, and the make and model of your mobile phone.
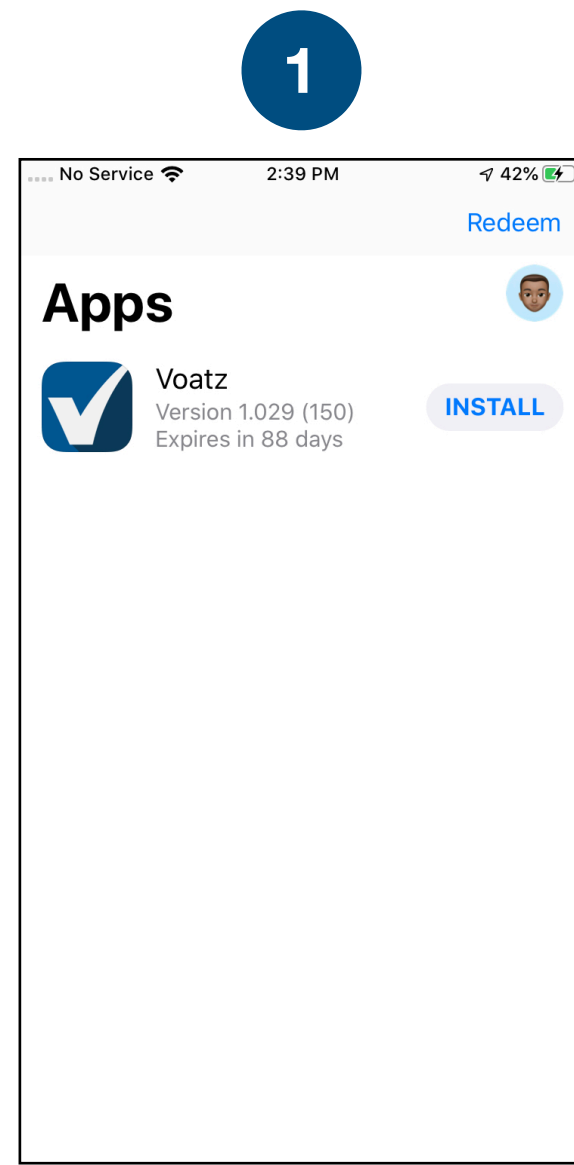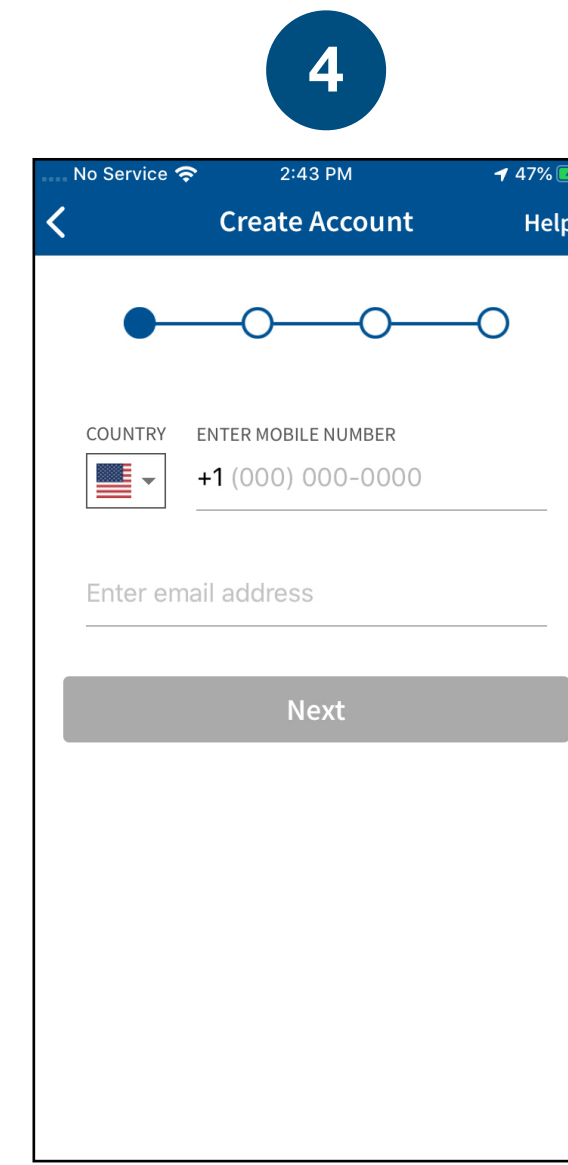
1

Download the Voatz app to your phone. (IOS 12.4+ or Android 8.0+ is required.)
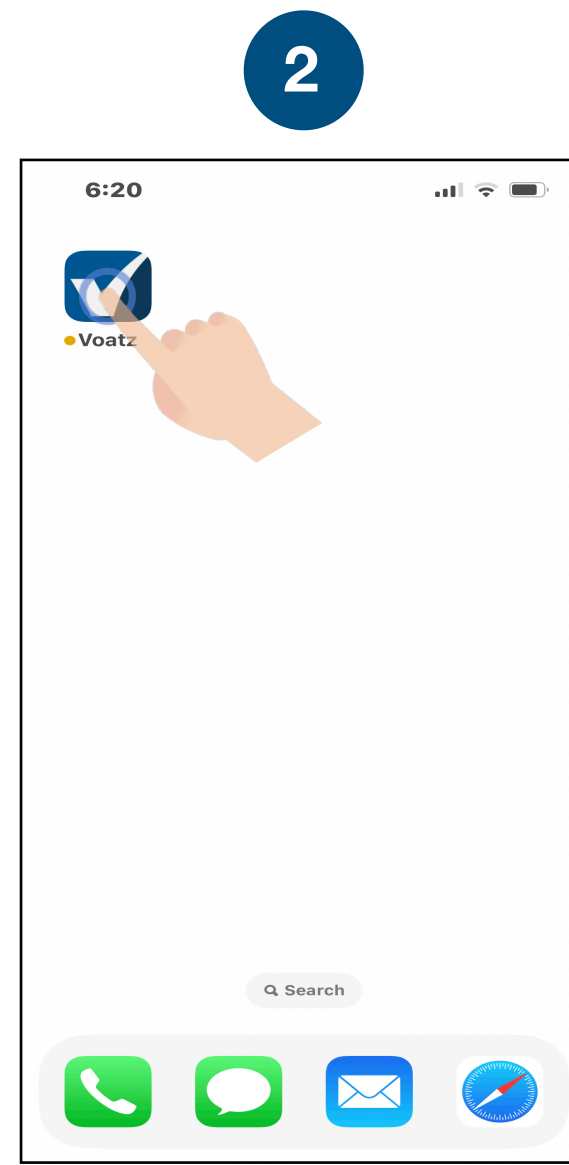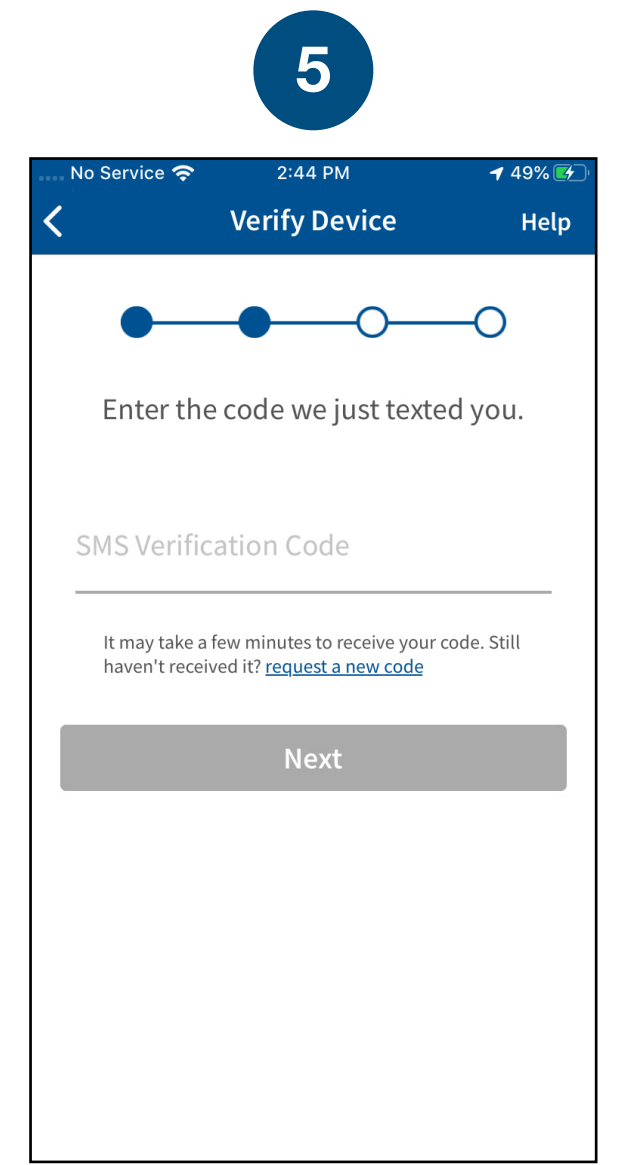
2

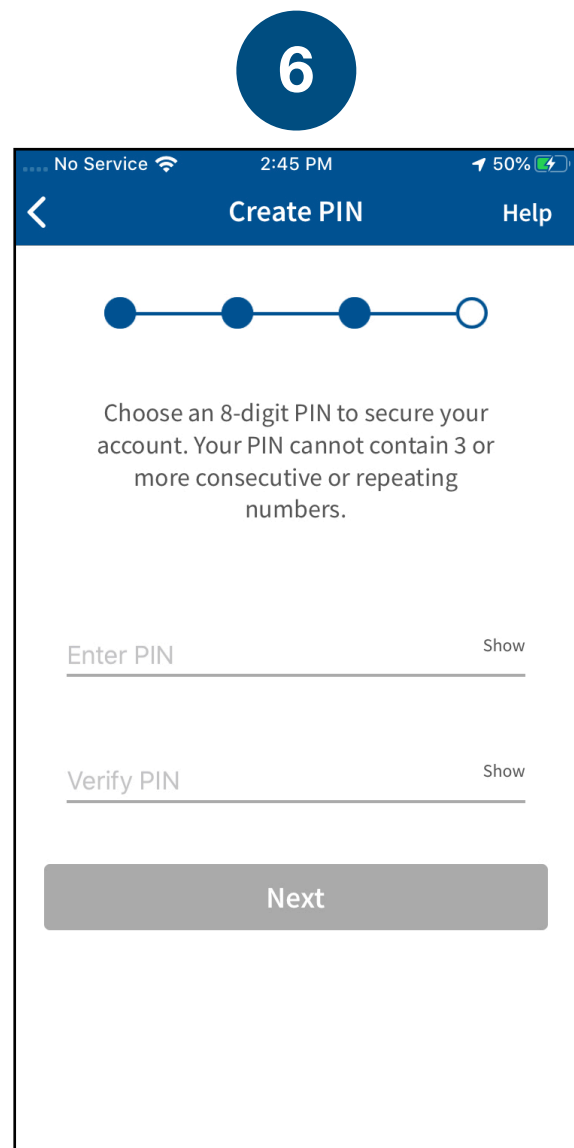On the Home Screen, tap the Voatz icon to open the app.

3

Tap *Sign Up*. Make sure you have a strong and secure internet connection.
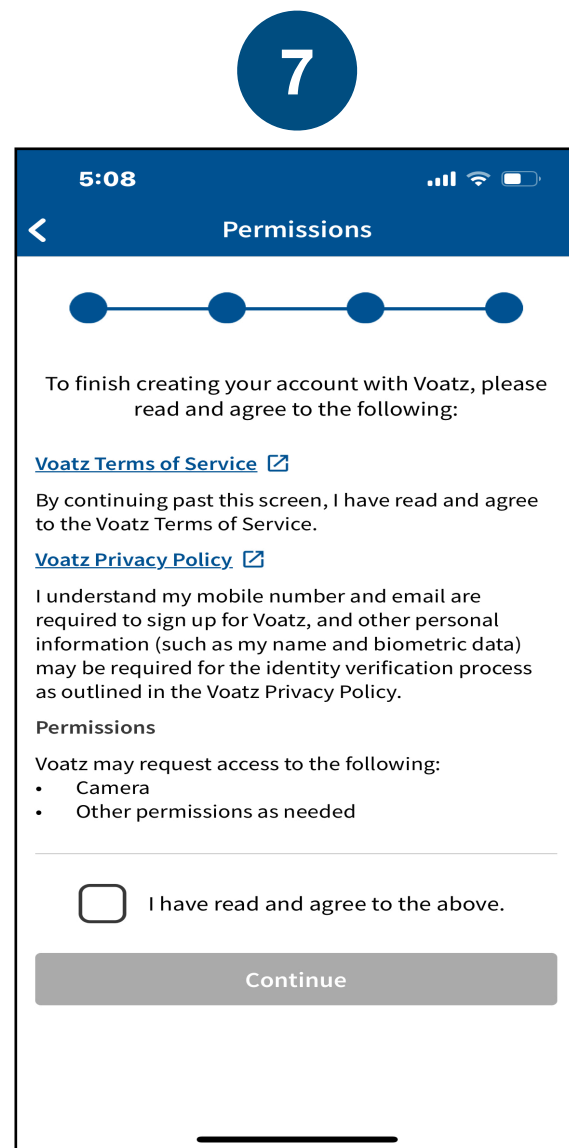
4

Enter the mobile number and email address that you used to register for this election

5

Verify your mobile number by entering the SMS code you receive.

6

Follow the instructions on your device to create a Voatz PIN that you'll remember (Android phones require 12 digits). It cannot contain 3 or more sequential (678) or repeating (333) numbers.
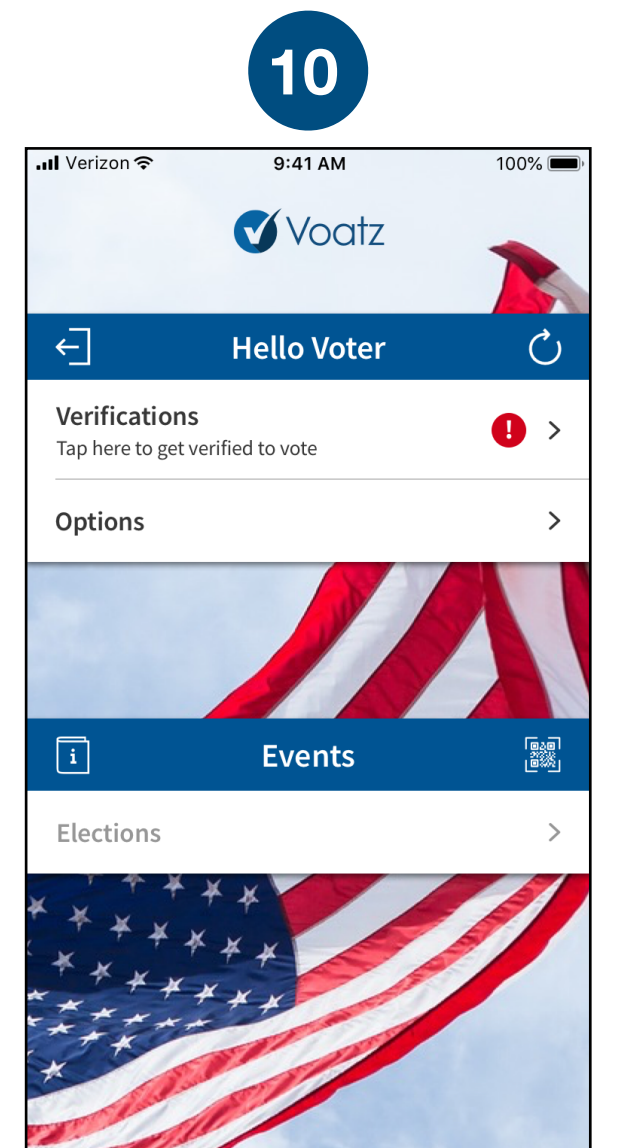
7

Scroll through the Terms and tap the box for "I have read and agreed to the above". Then tap *Continue*.

8

You have successfully signed up for Voatz!
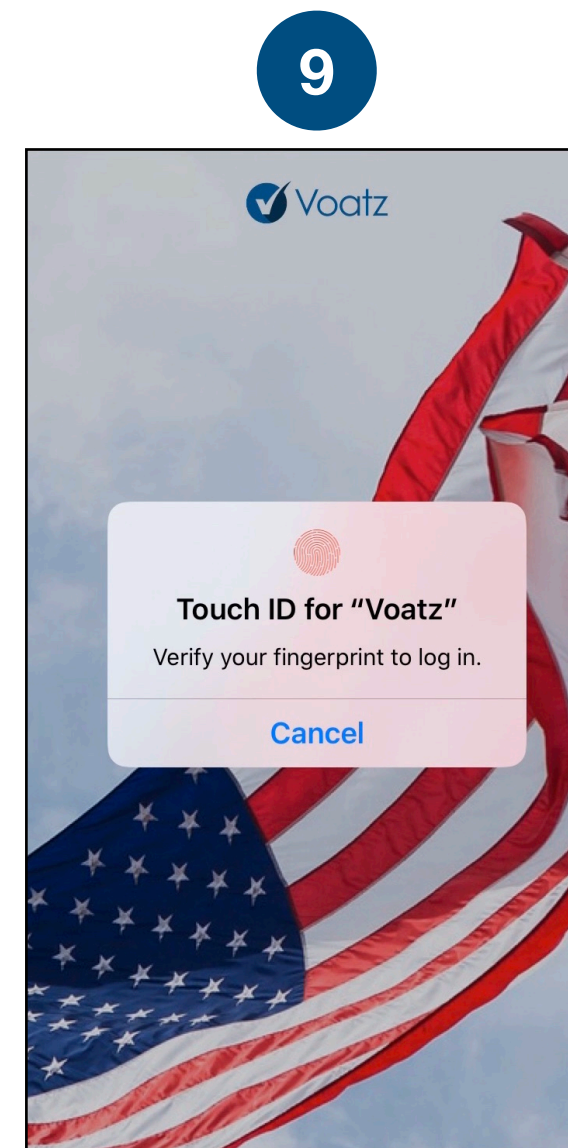
9

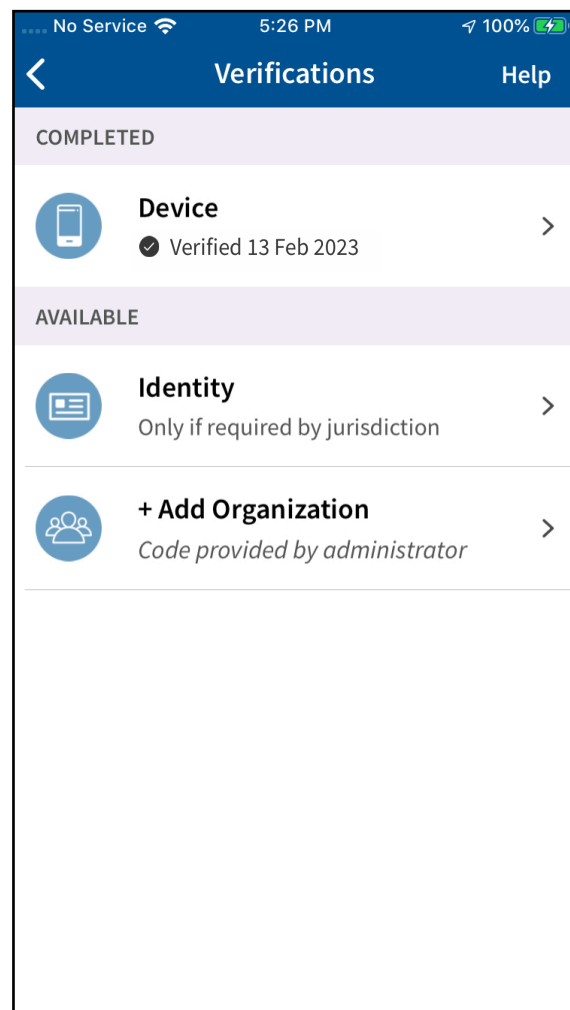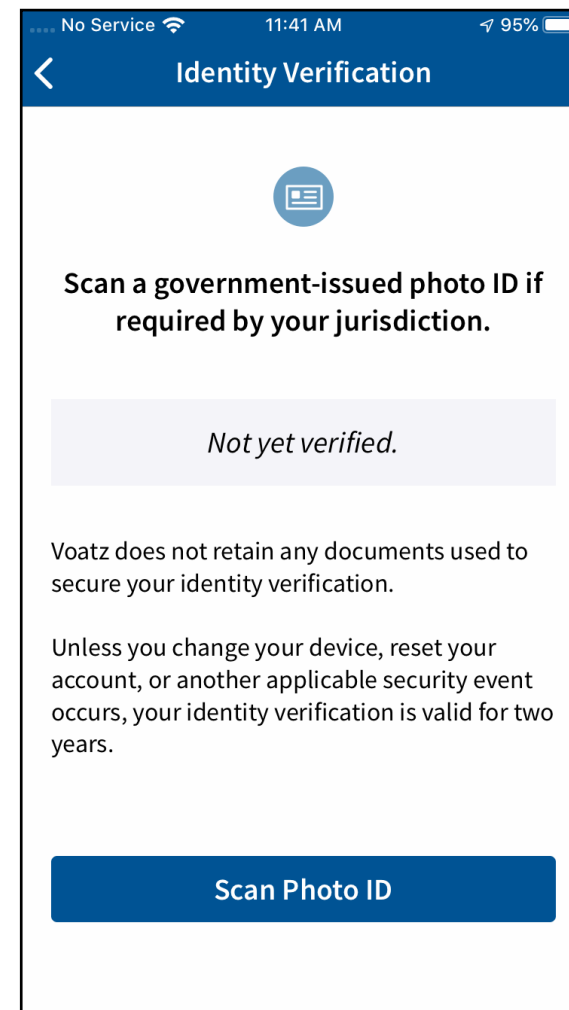Log in with your phone's Touch ID, Face ID, or the Voatz PIN you just created.

10

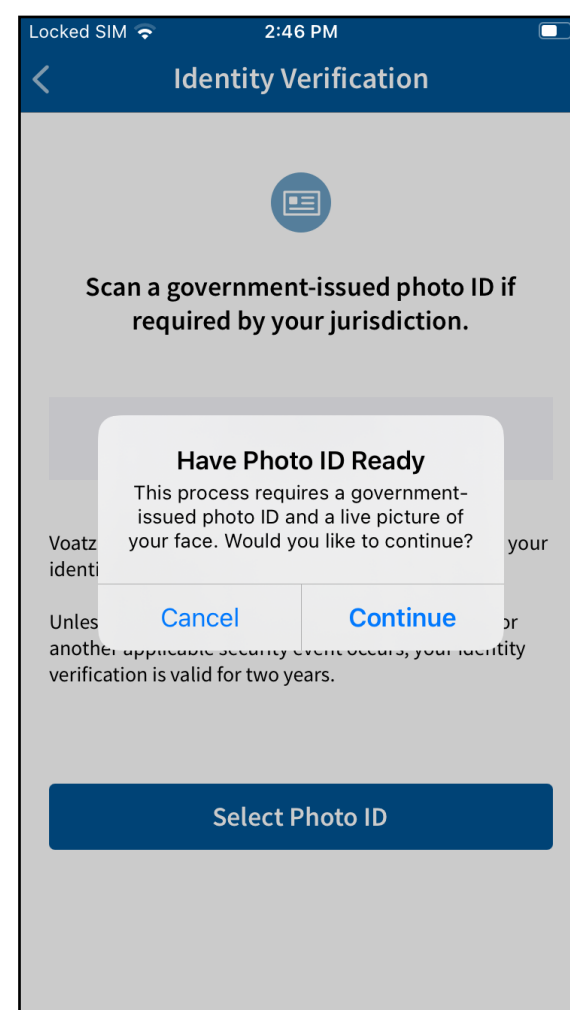Tap *Verifications* to begin the verification process.

11

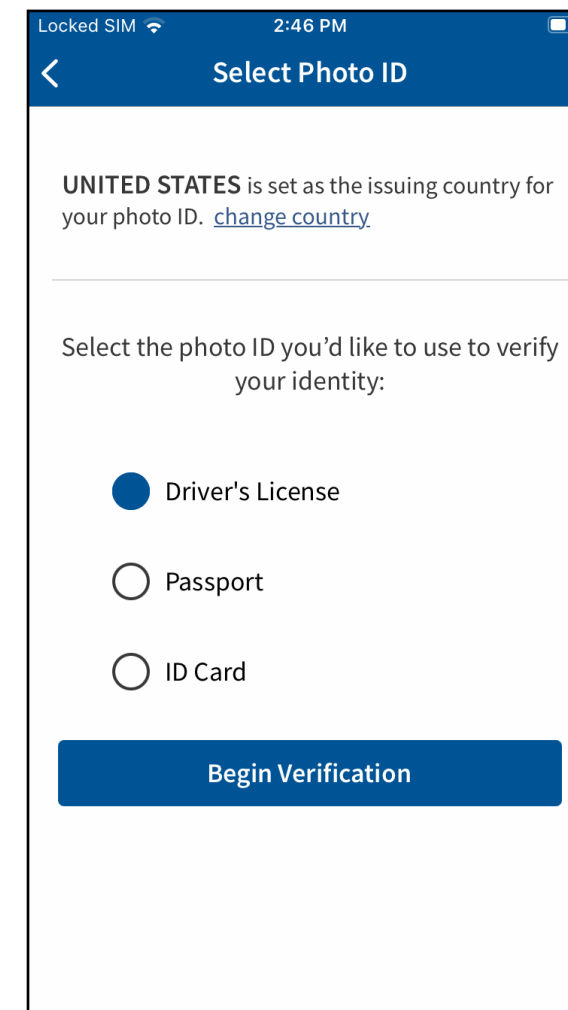Have your photo ID ready and tap *Identity*.

12

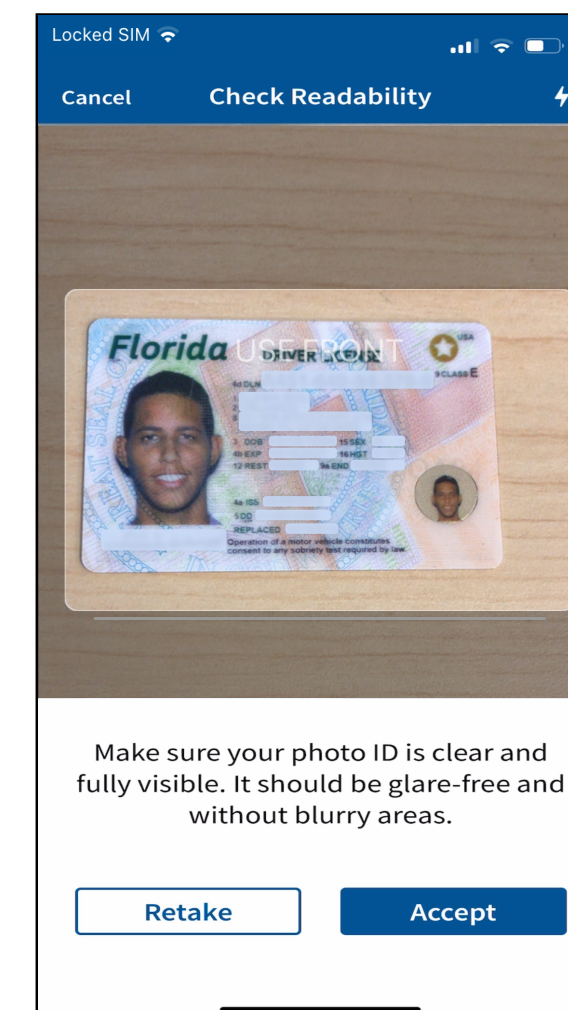Review the description and tap *Scan Photo ID.*

13

Tap *Continue* to proceed. Please note that Military IDs are not permitted
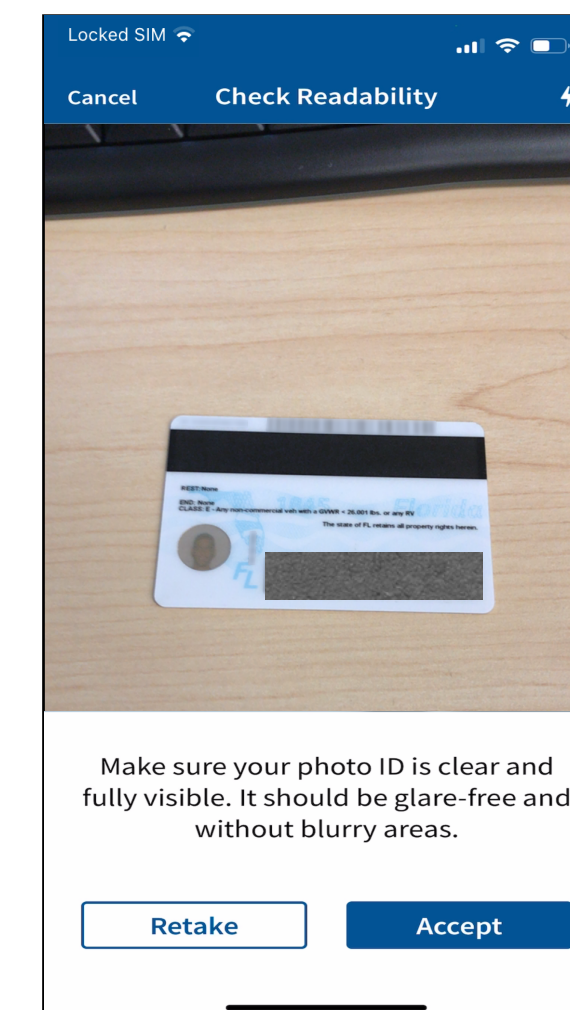
14

Choose the type of government-issued ID you'd like to scan and tap *Begin Verification.*
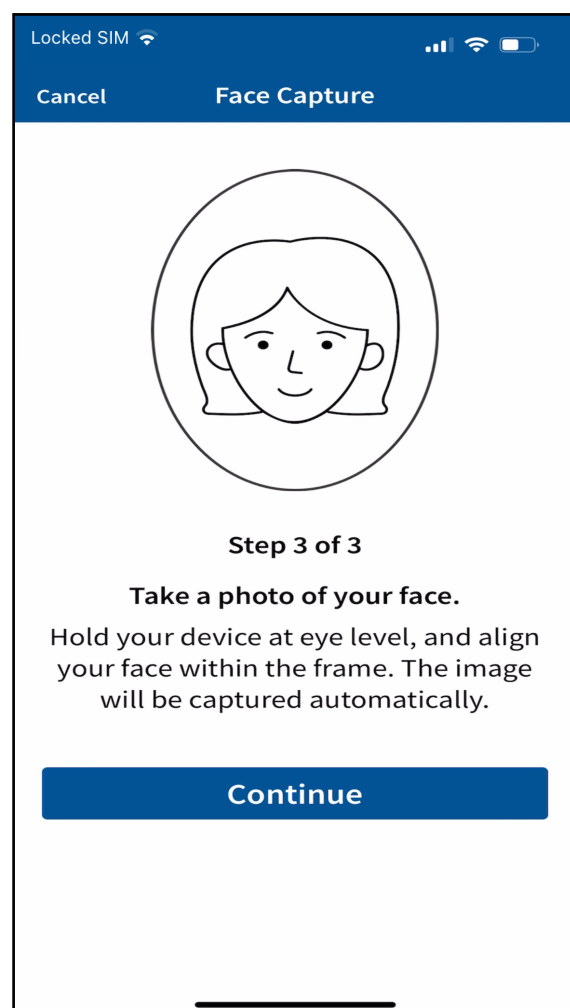
15

Follow the instructions on the screen to complete the process. Make sure your scan is on an opaque surface.
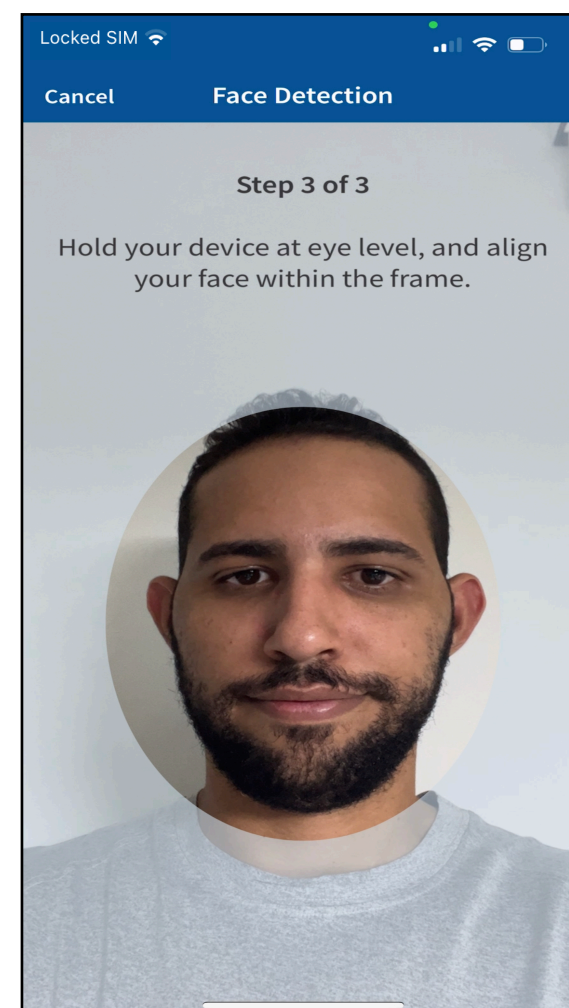
16

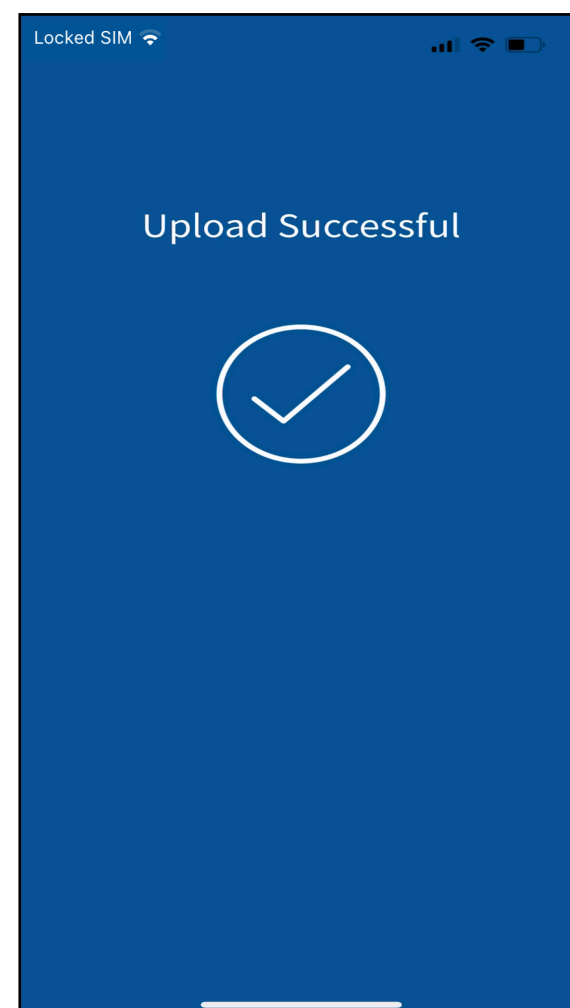Depending on the type of ID, you may need take a photo of the back or enter additional information.

17

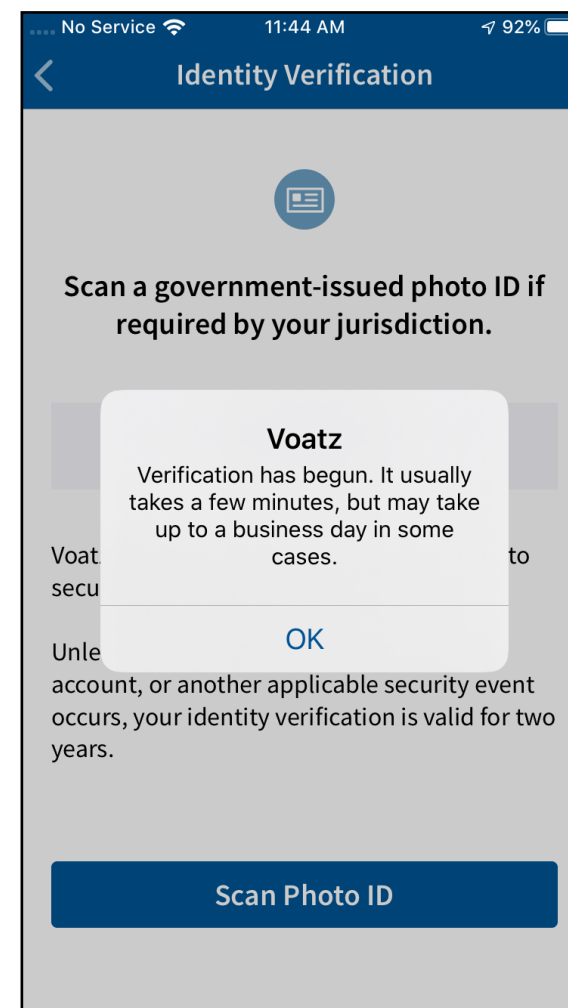Next, tap *Tap to Continue* to take a photo of yourself.

18

Follow the instructions on the screen to complete the process.
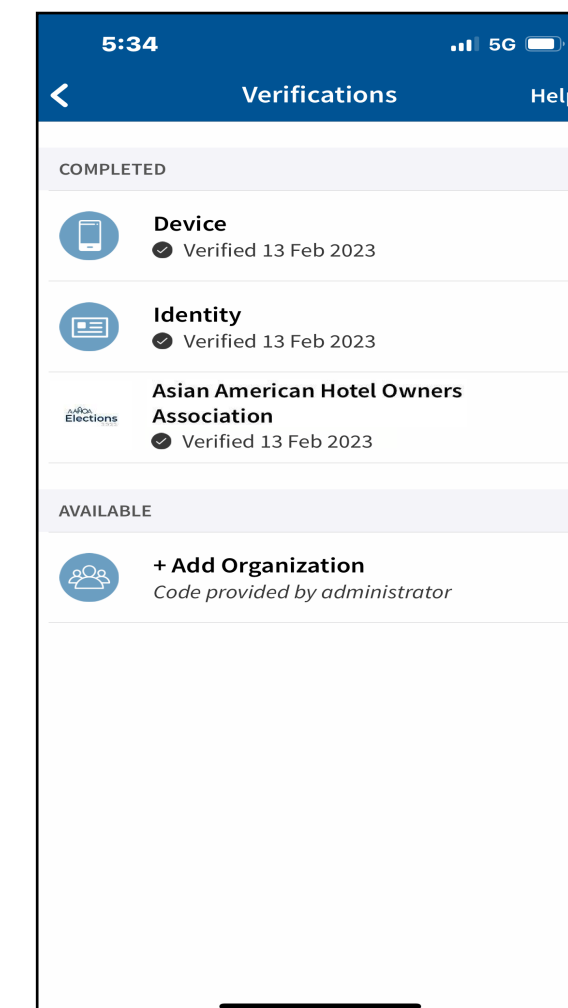
19

You have successfully uploaded your information.
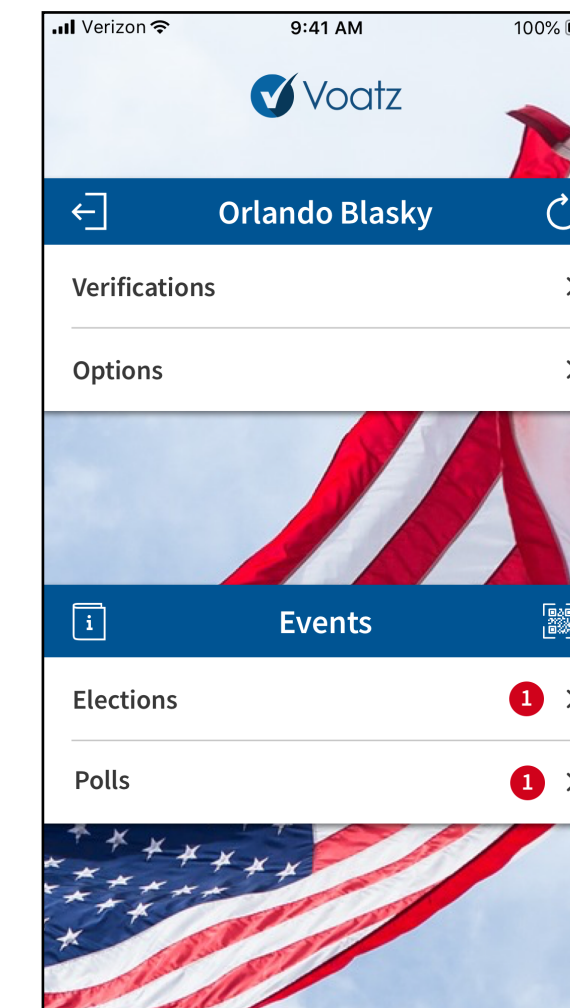
20

You'll receive confirmation that the verification process has begun. The process usually takes a few minutes, but may take 1-2 business days.

21

You're now verified! Tap the back arrow in the upper left to return to the home screen.

22

Once the election is open, tap the "refresh" icon to the right of your name. Then tap *Elections* to get started.